



Impact!

Area
Agency on
Aging 1-B
2010 Annual Report



The effort of many creates a ripple effect that impacts the quality of life of so many others.

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Vision

The Area Agency on Aging 1-B will be the agency of first choice for advocacy, action, and answers and drive community engagement to ensure that older adults, adults with disabilities, and caregivers reach their full potential and highest quality of life.

Values

Integrity: We are committed to the highest levels of integrity, fiscal responsibility, ethical and honest behavior, and transparency.

Teamwork: We will engage all of our stakeholders in an environment that promotes teamwork, partnerships, and collaboration.

Quality: We will strive for excellence in the performance of our duties and provision of services that are timely, affordable, accessible, and promote personal choice.

Innovation: We will be a leader in seeking innovative, visionary, and proactive solutions and approaches in the delivery of services.

Respect: We will foster an atmosphere that values the contributions of all employees, members of the Advisory Council and Board of Directors, and community partners. We will assist those we serve with the greatest level of respect and compassion and with a high regard for cultural diversity and personal choice.

Mission

The Area Agency on Aging 1-B enhances the lives of older adults and adults with disabilities in the communities we serve.



Dear Friends,

In FY 2010 the Area Agency on Aging 1-B (AAA 1-B) was able to navigate through a challenging year and achieve program outcomes through collaborative efforts with our partnering organizations that had a significant positive impact on older adults, adults with disabilities and their caregivers. As written on the front cover, "the effort of many creates a ripple effect that impacts the quality of life of so many others", this report highlights key outcomes that were realized in 2010 through the effort of staff and volunteers at the AAA 1-B and the effort of staff and volunteers at more than 200 organizations across Livingston, Macomb, Monroe, Oakland, St. Clair, and Washtenaw counties.

This past year aging services in Michigan sustained a 15% reduction in funding for 2010, bringing total state cuts over the past few years to 28% to essential services. These services including, personal care and home delivered meals, have been proven to help older adults remain living at home, a less expensive alternative than Medicaid long term nursing home care.

Moving forward it will be imperative for the aging network to identify innovative opportunities to find new revenue sources to help reduce potential further reductions in state and federal funding. In 2010, through a grant received from the Edward N. and Della L. Thome Memorial Foundation the AAA 1-B piloted a mandatory cost share program for Chore and Home Injury Control services in an effort to increase revenue to help provide services to more older adults in the communities we serve. In addition, agency staff and members of the AAA 1-B Board of Directors began implementation of the agency's strategic plan that will focus our efforts and help chart our course for the next five years.

During 2010 the AAA 1-B introduced programs and restructuring with the goal of reducing wait lists and serving more individuals with services now and in future years. Through a grant received from the Community Foundation of Southeast Michigan, and with the support of two local companies, the AAA 1-B provided the opportunity for individuals on the MI Choice Medicaid Waiver and Community Care Management program wait lists to have access to a complimentary personal emergency response system for one year to help improve key outcomes through fall prevention. The AAA 1-B also began the reorganization of the Community Supports Services department with the goal to reduce wait lists for those programs and serve more individuals in 2011.

One of the key areas for 2011 and beyond to ensure that we continue to have an impact on the lives of so many will be the need to make certain that all business assumed by the agency and extended to our partner organizations is strategic and will contribute to the sustainability of programs and services.

The agency is deeply grateful for the generosity of our donors who enabled us to provide warm, festive meals to home-bound seniors alone on the holidays, and essential services to low income participants to help them remain living independently in their homes.

We would like to extend a thank you to the AAA 1-B staff, Advisory Council, Board of Directors, service providers, local organizations and elected officials. Together our efforts created a ripple effect that positively impacted the lives of so many older adults, adults with disabilities and family caregivers.

Sincerely,



Jan Dolan
Chair, Board of Directors



Tina Abbate Marzolf
Chief Executive Officer



Jan Dolan, Chair, Board of Directors (left)
Tina Abbate Marzolf, Chief Executive Officer (right)

Impacting the lives of older adults and adults with disabilities

Supporting Individuals Waiting for Services

Individuals waiting to receive services through MI Choice and Community Care Management programs were offered a free personal emergency response system (PERS) for one year from Guardian Medical Monitoring and Critical Signal Technologies. **Preliminary research at six months indicated those individuals that accepted a PERS showed a significant decrease in fall related visits to emergency rooms and a significant decrease in hospital admissions for fall related reasons.** A full report was published in 2011 and shows interesting results impacting the more than 3,000 residents of Region 1-B who are waiting for services.

Chronic Disease Self Management Workshops

The AAA 1-B received a grant from the Michigan Office of Services to the Aging for almost \$200,000 to support PATH (Personal Action Toward Health) Program through March 2012. In 2010, the **AAA 1-B held two PATH Leader Trainings and trained 32 professionals and lay leaders.** These individuals will now go on to train others in the principals of PATH. During the project the AAA 1-B also developed a partnership with the National Kidney Foundation of Michigan and the Arthritis Foundation of Michigan to offer PATH participant workshops in Region 1-B starting in 2011.

Resources for Care Transitions

The AAA 1-B and The Senior Alliance Advisory Councils partnered together in 2010 to study and address the need for system improvement when an older adult is discharged from a hospital or nursing home back to the community to reduce hospital readmissions. Key short term and long term recommendations from the joint study included:

- In-service trainings for hospital social workers and discharge planners on area agency on aging programs, resources and services
- Hospitals should partner with the developing Aging and Disability Resource Centers
- Collaborate with hospitals for the provision of supportive services to discharged patients through Care Transitions under the Affordable Care Act

The full report "Awareness of Resources for Care Transitions" is available at aaa1b.com/news-events/publications/reports. This report will form the foundation of projects in 2011.

Community Living Program – Helping People Help Themselves

Under a grant from the Michigan Office of Services to the Aging, the AAA 1-B reinvented its Care Management model and **assisted 37 older adults to remain living in the community through the Community Living Program pilot project.** Partnering with service coordinators in four HUD residential buildings, the older adults were linked to telephonic care management services and received assistance based on their needs including personal care, homemaking and personal emergency response systems. All participants paid for a portion of the services provided. Vendors participated by offering service coupons to encourage individuals to try new services.

Counting the Snowbirds

The AAA 1-B lead the effort to raise the issue of senior snowbirds impacting Census numbers and conducted a study that found most of Michigan's 130,000 to 190,000 snowbirds begin moving south in October and typically return to Michigan in April, May or June. With Census forms being distributed in February and March of 2010, this report indicated the need to reach out to snowbirds before they left for warmer climates with the message to complete the Census form in Michigan and not in the state where they stay for less than six months of the year. **Each person who identifies Michigan as their permanent residence on the Census form brings more than \$1,000 to Michigan each year in federal funding.** The AAA 1-B worked in partnership with other area agencies across the state to spread this important message through the media and other public outreach in October of 2010.

2010 Outcomes



The AAA 1-B Resource Center, staffed by certified resource specialists provides unbiased, comprehensive information and assistance on local services and resources for older adults, adults with disabilities and their caregivers. **The Resource Center received more than 60,000 calls in 2010.**

Through the Medicare Medicaid Assistance Program (MMAP) trained counselors provide information and assistance to Medicare beneficiaries and their families on all parts of Medicare and long term care Medicaid. During 2010 the **MMAP program assisted more than 10,000 beneficiaries with their Medicare and Medicaid questions.**

There was standing room only when **over 160 individuals attended the First Annual Judith J. Wahlberg Memorial Lecture** held in February 2010. The training was offered in partnership with Wayne State University Institute of Gerontology. Continuing education credits were available for nurses, social workers and nursing home administrators. The AAA 1-B also offered 16 professional trainings on many other topics targeted to aging network professionals during 2010.

The 11th Annual Solutions for Family Caregivers Expo broke attendance records with **more than 1,200 caregivers attending the event.** The AAA 1-B was also a lead partner in the 7th Annual Monroe County Caregiver Fair which attracted **more than 200 caregivers.**

In partnership with the Ann Arbor Center for Independent Living, the Blue Water Center for Independent Living and the Disability Network Oakland & Macomb, the AAA 1-B reached out to organizations across Livingston, Macomb, Monroe, Oakland, St. Clair and Washtenaw counties **to develop the initial application to be designated as an emerging Aging & Disability Resource Center.** More than six community meetings were held and 29 partners agreed to participate in this effort.

The agency **began implementation of the three year strategic plan** including the review and updating of the organization's by-laws, the development of a comprehensive marketing plan, development of a two year advocacy platform and identification of key financial indicators for sustainability of current and future business opportunities.

Secured a mobility management grant of **\$198,284 from the Federal Transit Administration** to begin the process of establishing the regions first mobility management center for older adults and adults with disabilities. Other partners will also participate in this grant including the Disability Network Oakland & Macomb and The Senior Alliance.

In partnership with The Senior Alliance, **published the Economic Benefits of MI Choice Report which provides outcome information on the value of the MI Choice program.** The report is an advocacy tool designed to highlight job growth tied to the program.

Collaborated with the Detroit Area Agency on Aging, the Valley Area Agency on Aging, and The Senior Alliance to identify three opportunities to **reduce administrative costs and enhance efficiency.**

Partnered with ACO Hardware to raise funds for Holiday Meals on Wheels and Unmet Needs and developed the first agency holiday cards that were sold to raise funds for Holiday Meals on wheels. **Over 5,000 cards were sold** during 2010.

Added a comprehensive caregiver section to the agency website including a caregiver self assessment tool, care planning strategies on how to care for a loved one with different conditions including dementia and posted coupons to offer discounts on key services such as personal care, homemaking and adult day services.



Beverly Finkbeiner with home health care provider.

“They made it possible for me to be in my home with my dog and best buddy, Heidi.”

Beverly was a student at Michigan State University when she began to experience the first symptoms of Multiple Sclerosis. Managing the disease exhausted her family’s financial and physical resources and Beverly was unable to continue to live at home without supportive services. Through a home health care provider, Beverly’s family found out about the MI Choice Home and Community Based Medicaid Waiver that allows older adults and adults with disabilities to remain living in the community. Through the MI Choice program Beverly now receives care in her home and is also able to go on shopping trips with the help of her aides. “I thank God for their service. They made it possible for me to be in my home with my dog and best buddy, Heidi.”

MI Choice Provides Cost-Saving and Quality Solutions to Stay at Home

In 2010, the Area Agency on Aging 1-B provided MI Choice services to 1,186 individuals residing in Livingston, Macomb, Monroe, Oakland, St. Clair, Livingston and Washtenaw counties.

Quality Measures in MI Choice and Community Care Management

Quality Measure	Positive Participant Response
Care Manager Competency	98%
Care Manager Respect/Understanding of Participant	97%
Quality of Life of Participant	90%
Choice of Services Available	69%
Recommend Services of Area Agency on Aging 1-B	100%

During 2011 the Area Agency on Aging 1-B will continue to increase the awareness of the Self Determination option in the MI Choice program. Self Determination helps give program participants more flexibility and choice in using the MI Choice services to meet their own individual needs.

Note: A complete copy of the 2010 Participant Satisfaction Survey is available at aaa1b.com.

Savings

The MI Choice Program saved Michigan \$11.4 million in Medicaid costs in the first quarter of 2010.

The MI Choice Program costs Michigan an average of \$64/day in Medicaid costs compared with an average nursing home cost of \$172/day.

Economic Impact

Based on results from the **Economic Impact of the MI Choice Medicaid Waiver Program Study** conducted by the Indiana University School of Medicine, general fund spending of \$55.4 million on the MI Choice program by the State of Michigan in 2008 generated:

- \$71.5 million in federal match
- 3,730 jobs
- \$89.7 million in personal earnings to state residents
- \$6.3 million in state tax revenues

The MI Choice program provides services for adults age 65 years and over and disabled adults over the age of 18 to help them remain living in the community instead of a nursing facility. Individuals must meet Medicaid income requirements and qualify medically for nursing home admission.



Robert Spehar

“This program has made all the difference in the world.”

Red Wings fan Robert Spehar was only 54 years old when he suffered a stroke at work. He spent the next four months in different hospitals, rehab facilities and then was admitted into a nursing home. With no job and no means to pay the bills, he lost his home to foreclosure.

Robert lived in the nursing home for a year before he could walk again. In spring 2009, he learned about the Nursing Facility Transition program. With his doctor’s blessing, the Area Agency on Aging 1-B helped Robert determine his budget and find an apartment. In July 2009, he moved into a new studio apartment, where he receives three meals a day in the main dining room, participates in activities, and has access to the facility bus to go shopping in the community.

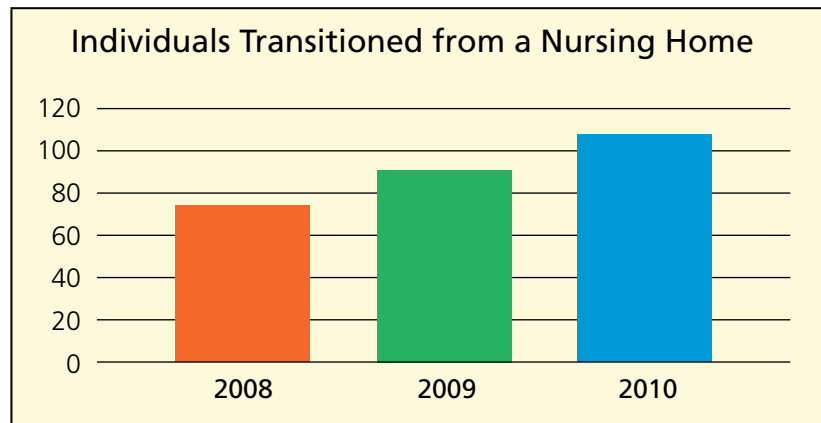
Spehar still has no feeling in his finger tips, and has difficulty with long trips and attending events. However, he works hard to stay active and sets personal goals. He goes to therapy three times a week and exercises with Wii Fit in his apartment, which he says is responsible for $\frac{3}{4}$ of his recovery. His goal this year is to attend a Red Wings game and within six months, he wants to find a new apartment with a kitchen so that he can cook his own meals.

“I believe in rehab and I want to get better,” said Spehar. “The more I accomplish, the better I feel. This program has made all the difference in the world.”

Impact

In 2010 the AAA 1-B received \$1,641,660 from the Michigan Department of Community Health as part of the MI Choice Home and Community Based Waiver program to help move qualified individuals in long term care Medicaid beds in a nursing facility back to the community.

The AAA 1-B worked with **more than 60 nursing homes** during 2010 to assess 194 nursing residents for a potential transition and **transitioned 106 individuals back to the community**.



Savings

Medicaid home and community based services are, on average, 60% less expensive than institutional Medicaid long term care.

The **Nursing Facility Transition program** helps provide options for Medicaid eligible nursing facility residents to transition from a nursing facility back to the community.



Ellen Major, Caregiver with her mother Jeannette Sage.

“The program has been a life saver for me.”

Ellen Major decided it was time for her parents to move into her and her husband’s home in Howell two years ago to help maintain their health and safety. Her mother Jeannette, now 81, had suffered two strokes in her late 60’s. Her father Clayton, 84, had been Jeannette’s full time caregiver for about 11 years but it was taking a toll on him. Ellen quit her job but she made a promise to herself and her family that she would seek additional help so that she could still attend church, spend quality time with her husband, and continue their tradition of going on vacation every year together.

She hired a home care company to provide some extra assistance and company staff told her about the Area Agency on Aging 1-B (AAA 1-B) and the Out of Home Respite Program. Ellen called the AAA 1-B and reserved a bed for her mother for ten days in the ALCC Assisted Living facility in Monroe County so that she and her husband could get away to Myrtle Beach. During that time, her father stayed with her brother in Ohio and was able to drive every day to visit his wife.

Last year, Ellen reserved the bed for her mother at the Patty Lewis Care Home in Howell, just ten minutes down the road from her home and she and her husband went camping in the Upper Peninsula. This fall, Ellen’s son is getting married in Hawaii and she has already booked a two week stay for her mother at Patty Lewis Care Home.

“The program has been a life saver for me,” said Ellen Major. “It is so wonderful to be able to go on vacation and not have to worry about the care Mom is receiving.”

Impact – Providing Relief for Caregivers

The Out of Home Respite Program was used by 92 caregivers in 2010 with 89% using the program more than once for a total of 174 stays. The majority of caregivers would use the program again and 85% of caregivers reported feeling physically and emotionally rested while their loved one was in the facility.

The average amount that caregivers were able to contribute to help fund the program was \$27.05 per day, a 14% increase from 2009.

Impact – Leveraging Federal and State Funds

The Area Agency on Aging 1-B received a grant of \$125,000 from the Edward N. and Della L. Thome Memorial Foundation Grant of \$125,000 to: 1) help older adults remain living independently in their homes by providing home injury control devices and chore services; 2) increase the number of older adults that access these services and; 3) support the Out of Home Respite Program.

Working in partnership with the Council on Aging, Inc., serving St. Clair County, the Monroe County Opportunity Program, Catholic Social Services of Washtenaw County and Oakland Livingston Human Service Agency (OLHSA):

- 411 older adults received home injury control devices
- 370 older adults received chore services
- Approximately 88% of the clients who received these services now believe they have the help they need to remain living safely in their homes
- **Of those older adults receiving home injury control devices or chore services, 68% did not need additional services**
- An additional 20 caregivers were able to use the Out of Home Respite Program through the purchase of another respite bed location

Economic Impact

The Thome Foundation grant provided the opportunity to pilot a cost share requirement for Home Injury Control and Chore services, where individuals were requested to make a monetary contribution towards the cost of the services they received. The Thome Foundation grant **generated \$24,612 in cost share revenue.**

The Out of Home Respite Program makes it possible for caregivers to reserve a bed for their loved one to stay in a licensed Adult Foster Care Home or Home for the Aged for up to two weeks at a time, two times a year. The caregiver can go on vacation, take care of a medical procedure, or just relax and enjoy some down time at home. The caregiver or care recipient must be 60 years of age or older and reside in the six counties served by the AAA 1-B.

Awards and Recognitions

Sandra K. Reminga Lifetime Achievement Award

Carolyn Hastings, Executive Director, Retired
Housing Bureau for Seniors, University of Michigan Health System



In recognition of the exceptional commitment by Carolyn during her 27 years of dedicated service at the Housing Bureau for Seniors to serving older adults in Washtenaw county. As the first staff member employed by the Housing Bureau, Carolyn grew the organization from a single program with a handful of talented volunteers to a thriving agency consisting of five active programs, two task forces and collaborative associa-

tions throughout Washtenaw county. Carolyn provided strong leadership, passion and commitment to her role at the organization. Today the Housing Bureau for Seniors assists more than one thousand older adults each year through their programs.

Public Service Leadership Award

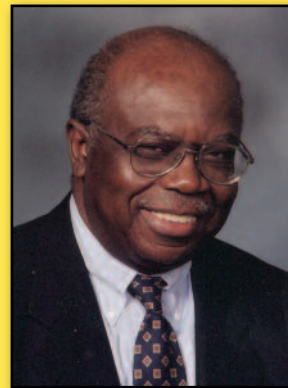
Representative Jon Switalski
District 25



In recognition of his sponsorship of the Complete Streets legislation which helps local communities to plan for all modes of transportation and mobility, such as walking, wheel chairs, bicycles and more. This new legislation is helping to make our local communities more livable for older adults, adults with disabilities and people of all ages.

Volunteer/Community Leadership Award

Thomas Miree, Member
AAA 1-B Board of Directors



In honor of his volunteer involvement and leadership provided to many nonprofit organizations that help enhance the quality of life of older adults and adults with disabilities, including the New Hope Baptist Church Outreach Clinic, the Ann Arbor Community Center, Washtenaw County Salvation Army and as a member of the AAA 1-B Board of Directors.

Volunteer/Community Leadership Award

Dan Mayville, CPA
Mueller Mayville



In honor of the free accounting, budgeting, payroll and management services he and his company have provided to the Troy Medi-Go transportation program for the past 20 years. This generous support has enabled Troy Medi-Go to assist more older adults and adults with disabilities.

The effort of many creates a ripple effect that impacts the quality of life of so many others.

Awards and Recognitions

Corporate/Business Leadership Award

Margaret Davey, Executive Director
Livingston County Senior Nutrition Program



In recognition of the organization's commitment to ensuring all older adults in Livingston county have access to local nutrition programs through their efforts in developing new congregate meals sites and reaching out to cultural and ethnic populations.

Service Provider Leadership Award

Guardian Medical Monitoring, Inc.



In recognition of the organization's generous support in providing Personal Emergency Response Systems to individuals on the AAA 1-B program wait lists, helping to maintain their independence and dignity.

Corporate/Business Leadership Award

James Speir, Founder and President
Senior & Caregiver Resource Network



In honor of your achievements related to the formation of the Senior & Caregiver Resource Network (SACRN), a nonprofit organization dedicated to ensuring the ethical and compassionate delivery of services to older adults in southeast Michigan, and in recognition of the fundraising efforts of SACRN to help support local aging organizations serving older adults.

Service Provider Leadership Award

Critical Signal Technologies, Inc.



In recognition of the organization's generous support in providing Personal Emergency Response Systems to individuals on the AAA 1-B program wait lists, helping to maintain their independence and dignity and in recognition of the organization's national Wait List Program.

Corporate/Business Leadership Award

Saint Joseph Mercy Health System
Senior Emergency Rooms



In recognition of the organization's commitment to the quality of care of older adults in southeast Michigan with the development of Senior Emergency Rooms, providing specialty geriatric training for all emergency room physicians, nursing and support staff and

increasing the comfort of older patients through special mattresses, non-skid flooring, large-font paperwork, soft lighting and other enhancements.

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Elizabeth M. Ross
Heaven Ross
Mark Rottermond
Marie Roy
Dr. Richard Rubinstein
Rodney Rugg
Lisa E. Rush
Mr. and Mrs. Wayne Salisbury
Robert L. Sanchez
Dr. Michael Sandler
Miriam Sandweiss
Kathleen Sarb
Madeline Scarletta, III
Gregory Schermerhorn
Richard Schiesel
Marsha Schoener
Karen Schrock
James D. and Lorraine Schuch
Mr. and Mrs. Raymond Scoboria
Alexandra Scott
Mr. and Mrs. Randall Secord
James V. Seegert
Gerilyn Selmek
Pam Senical
Deborah Shtulman
Lewis A. Shutt
Barbara Sisoler
Mr. and Mrs. James W. Smith
Mr. and Mrs. Richard Smith
Amy Smyth
Gretchen Sopcak

Karol Southerland
Charlene Southern
Donna Stark
Shirley M. Steele
Mr. and Mrs. Leo Steinl
Keith E. Stoner
Mary Stout
Marion A. Stowell
Mr. and Mrs. Charles
and Barbara Strang
Mark Swanson
Mr. and Mrs. Ronald P. Szumski
Mr. and Mrs. Gerard Szydowski
Chester J. Taylor
Lawrence D. Taylor, Jr.
Mr. and Mrs. Herbert A. Temple
Mr. and Mrs. Andrew Thomas
Nancy Thompson
Diane J. Trondle
Catherine Truchan
Michael D. Tuladzieck
Margaret J. Tuomari
Christine Tvaroha
Gloria Urbin
Virginia Vandebroek
Gerald Vandervlucht
Christine S. Wagner
Wilma C. Wahl
Edna Ward
Mr. and Mrs. Norman H. Weber, Jr.
Nancy L. Wedell
Barbara J. White
Dian Wilkins
Mr. and Mrs. William L. Willard
Mr. and Mrs. Wayne Willeke
Kristin Wilson
Mr. & Mrs. Barry Winfree
Margaret Wirth
Clara Jean Wludyka
Kathleen Yanik
Commissioner Helaine Zack
Bobbie Zenoni
Mr. and Mrs. Melvin Zoschnick

Helping Seniors Live Safely at Home

In recognition of Ken and Lisa Brower for their contribution of \$10,000 to help reduce the risk of falls for older adults through their support of the Home Injury Control in Oakland County. This contribution was made in memory of Mr. Brower's late grandmother, Virginia Brower. To date, this donation has provided 234 seniors residing in Oakland county access to home injury control devices to help them remain living safely at home.

We apologize for any omissions or errors.

Partners

Through partnership with the following organizations, together we have made an impact on the lives of older adults and adults with disabilities:

A Better Way of Living, LLC
A+ Nursing Inc.
ABA Home Care
Abbore Healthcare Services, Inc.
Accessible Homes
ADA Homes Inc.
ADT Security Services, Inc.
AdvisaCare
Affordable HomeCare
ALCC, Inc.
All Care, Inc.
All Valley Home Care
Allied Nursing Care Inc.
All-Ways Care Services
Alternative Choices, LLC
Alzheimer's Association - Greater Michigan Chapter
American House Senior Living Residences
An Affair to Remember
Angel from Albania, Inc.
Angel Home Care Services, Inc.
Ann Arbor Center for Independent Living
Ann Arbor Meals on Wheels
Arcadia Health Care
Arden Courts Assisted Living
Association of Chinese Americans
Atrium Home and Healthcare Services, Inc.
Autumn Ridge of Clarkston
Autumn Years Elderly Care Home
B. A. R. S. S., Inc.
Bay Nursing Support Services, Inc.
Binson's Home Health Care Centers
Bloomfield Gardens
Bloomfield Township Senior Services
Blue Water Center for Independent Living
Care Assistant Living Home, Inc.
Care Connected, LLC
Care in Comfort
Care One, Inc.
Caring Alternatives, Inc.
Caring Hearts by Virginia, LLC
Caring Hearts Home Care, Inc.
Carters Care Network, LLC
Catholic Services of Macomb
Catholic Social Services of Oakland County
Catholic Social Services of St. Clair County
Catholic Social Services of Washtenaw County
ChelseaCare Home Health
CHS Group, LLC
Citizens for Better Care
City of Farmington Hills
City of St. Clair Shores, Senior Citizens Center
ComForcare Senior Services
Comfort Keepers
Community & Home Supports, Inc.
Community Living Services, Inc.
Community Outreach Services Corp.
Council on Aging, Inc., serving St. Clair County
Coventree Home Health Care, Inc.
Critical Signal Technologies, Inc.
Crittenton Home Care
Crittenton Hospital Lifeline
Crossroads Home Care, Inc.
Deaf and Hearing Impaired Services
Deerwood Manor, Inc.
Detroit Baptist Manor
Disability Network Oakland & Macomb
Elite Medical Equipment and Supplies
Emerald Food Services
Evergreen Personal, LLC
Excellacare
Fairfax Manor Health Care Associates, Inc.
Faith in Action for Monroe County
Fenton Assisted Living
First Impressions Health Care Solutions, LLC
Focus Care Home Health Inc. - Southfield
Franklin Terrace Apartments, LLC
Frenchtown Senior Center
Friends Who Care
Friman Home Health Services
Generations Home Care
Golden Home Health Care Agency, Inc.
Grace Home Health Care, Inc.
Grand Court Novi
Greater Detroit Agency for the Blind and Visually Impaired
Griswold Special Care
GT Independence
Guardian Medical Monitoring, Inc.
Harbor Health Private Care, Inc.
Harbor Light Health, Inc.
Hartland Assisted Living
Hartland Senior Center
HealthCall of Detroit
Help at Home, Inc.
Helpful Neighbor Services, LLC
Helping Hands Nursing Service, Inc.
Helpquest
Henry Ford Home Health System/Lifeline
HOME Community Supported Living Arrangement
Home Care Network of Michigan
Home Helpers, Inc.
Home Instead Senior Care Shelby
Homecare Network of Michigan
Homestead Home Health Care, Inc.
Homewatch Caregivers of Ann Arbor
Hunter's Home LLC
I.M.P.A.C.T.
Independent Nursing Services
Independent Opportunities of Michigan, Inc.
Innovations Home Care
Integrated Living, Inc.
Interim Healthcare of Toledo
Interim of Oakland
Irvine Head Injury Home, Inc.
J Care, Inc.
Jewish Family Service of Metropolitan Detroit
Jewish Family Services of Washtenaw
Jewish Senior Life Services, Inc.
Jewish Vocational Service (JVS)
Kennedy Care, LLC
Lake Erie Transit
Lakeshore Legal Aid
Legal Services of South Central Michigan
Lighthouse Emergency Services
Living Independence for Everyone
Livingston County Catholic Charities
Livingston County Senior Nutrition Program
M and Y Care, LLC
Macomb County Community Services Agency
Macomb County Interfaith Volunteer Caregivers
Macomb County Department Senior Citizens Services
Marie Kathy Home Care Agency
Maxim Healthcare Services, Inc.
Metro Home Health Care Plans, Inc.
Metrostaff Health Care
Mitchell Home Medical, Inc.
Monroe County Opportunity Program
Monroe County Senior Legal Services
Monroe Home Care Shoppe, Inc.
Moran Medical Monitoring
Mulberry Care Center
National Council of Jewish Women
Neighborhood Senior Services
Neighborhood Legal Services
Newport Care Center, Inc.
Northfield's Human Services
Nurse Match Staffing Solutions, Inc.
Older Persons' Commission
Oakland Livingston Human Service Agency
Orchard Hills Manor
Partners in Personal Assistance, Inc.
Patient Support Services, Inc.
Patti Lewis Home Care, Inc.
Personal Accounting Services, Inc.
Personal Touch Home Health Care Services, Inc.
Platinum Care, Inc.
Pontiac Meals on Wheels
Precious Home Care Services
Precise Health Care Services LLC
Presbyterian Villages of Michigan
Mom's Meals
Quality Home Care, LLC
Real Life Living Services
Reddi-Ride Transportation, Inc.
Regents of the University of Michigan
Residential Medical Supply
Restoration Towers
Right at Home
Sacred Heart Adult Care Home, Inc.
SarahCare - Lakeside
Senior Concierge
Senior Helpers in Home Care
Serenity Private Care, Inc.
Shannon's Organizing Service
Shared Care Services, Inc.
Sheldon Pharmacy and Medical Supply
Signature Solutions Group
Silas Home Care Services
South Eastern Michigan Indians, Inc.
Swanson's AFC Home
The Harrington Inn
The Medical Team, Inc.
The Silver Club
Total Care Home Health Services
Total Home Health Aide Services, Inc.
Trans Med Services, LLC
Trillium HomeCare
United Manor Senior Residences
University of Michigan
Vanderhaeghen AFC, LLC
Visiting Nurse Association Health Services
VRI of Michigan
Washtenaw County ETCS Group
Waterford Senior Center
Watson Health Care
Western Oakland Meals on Wheels
Willow Enterprises
Windemere Park Assisted Living
Workskills Corporation
Wright and Filippis
Ypsilanti Meals on Wheels

Service Report

Community Support Services Participants Served in 2010 (Unaudited)

County	In-Home Services (ISP)	Community Care Management (CCM) (Includes Rapid Response)	Community Living Program (CLP)	Unduplicated ISP/CCM	MI Choice	VA-HCBS	Nursing Facility Transition
Livingston	23	71	0	92	78	1	8
Macomb	72	110	23	194	269	7	37
Monroe	158	69	0	211	93	2	5
Oakland	76	111	5	192	523	11	115
St. Clair	37	21	0	56	58	1	4
Washtenaw	21	88	9	118	165	6	25
Total	387	470	37	863	1,186	28	194



Units of Service Provided:		Funds expended (unaudited):	
CLP	15,621	CLP	\$61,809.82
ISP	165,202	ISP	\$594,559.58
CCM	293,345	CCM	\$1,086,753.12
MI Choice	4,208,877	MI Choice	\$16,698,296.37
NFT	162	NFT	\$56,664.28
VA-HCBS	54,239	VA-HCBS	\$261,144.40
Total units of service	4,737,446	Total funds expended	\$18,759,227.57

Contracted Services, Units and Clients Served in 2010

SERVICE	UNITS	OLDER ADULTS
Adult Day Care	89,425	244
Chore	28,777	2,379
Congregate Meals	510,431	16,675
Elder Abuse Prevention	2,551	392
Grandparents Raising Grandchildren	1,772	59
Hearing Assistance Services	3,370	1,670
Home-Delivered Meals	1,794,757	10,367
Home Injury Control	3,401	1,300
Volunteer Caregivers	34,333	465
Long Term Care Ombudsman	869	1107
Legal Services	13,834	3,160
Out of Home Respite	19,296	39
Resource Advocacy	42,341	13,598
Vision Assistance Services	998	546

Funded Services

Through Older Americans Act funding and matching funding through the Michigan Office of Services to the Aging and local contributions, the AAA 1-B is a funding source for many programs in the community in addition to the services provided by the agency. The chart above summarizes the services funded and indicates how many older adults benefited from the programs and the units of service provided.

Financial Statement

Area Agency on Aging 1-B - Statements of Revenue, Expenses and Changes in Unrestricted Net Assets

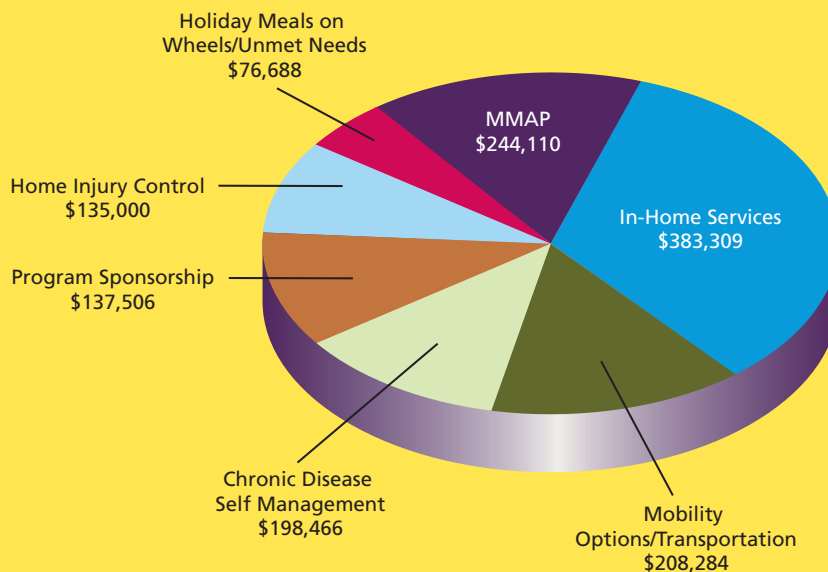
Changes in Unrestricted Net Assets	Year Ended September 30	
	2010	2009
Revenue and support:		
Federal grants	\$ 25,030,351	\$ 11,539,510
State grants	12,673,539	21,953,864
Local support	2,377,325	2,534,864
Local - county contributions	388,467	559,129
Program income	3,068,229	2,814,375
Other income	538,404	520,542
Interest income	45,857	53,375
Total support and revenue	44,122,172	39,975,659
Program services:		
Support programs	9,724,653	8,748,498
Nutrition program	11,383,846	11,320,560
HCBS Medicaid Waiver	19,795,014	16,354,321
Eldercare program	49,892	50,764
Other programs	855,982	1,785,508
Total program services	41,809,387	38,259,651
Supporting services:		
Management and general	825,929	1,385,265
Total expenses	42,635,316	39,644,914
Loss on Disposal of Assets	–	(120)
Increase in unrestricted net assets before effect of adoption of recognition of SFAS No. 158	\$ 1,486,856	\$ 330,623
Effect of SFAS No. 158	\$ (349,601)	\$ (427,468)
Increase/(Decrease) in Unrestricted Net Assets	\$ 1,137,255	\$ (96,845)
Unrestricted Net Assets - Beginning	4,311,706	4,408,551
Unrestricted Net Assets - Ending	\$ 5,448,961	\$ 4,311,706

The above information represents one of the Agency's basic financial statements. To obtain further information regarding the Agency's financial performance, interested parties should examine a complete set of the audited annual financial statements.

AAA 1-B 2010 Resource Development Activity – Total \$1,383,363

AMOUNT	PURPOSE	RECIPIENT	SOURCE
\$198,466	Chronic Disease Self Management	AAA 1-B Contractors	Administration on Aging
\$198,284	Mobility Options, Transportation	AAA 1-B & Community Partners	Federal Transit Administration
\$5,000	Mobility Options Counseling	AAA 1-B	Office of Highway Safety Patrol
\$5,000	Regional Transportation Awareness	AAA 1-B	Community Foundation of Southeast Michigan
\$244,110	MMAP	AAA 1-B /Partners	Centers for Medicare and Medicaid Services
\$110,605	Community Care Management	AAA 1-B DSP Providers	Oakland County
\$69,704	In-Home Services	AAA 1-B DSP Providers	Livingston County
\$203,000	In-Home Services	AAA 1-B DSP Providers	Monroe County
\$125,000	Home Injury Control/ Out of Home Respite	AAA 1-B Contractors	Edward N. and Della L. Thome Memorial Foundation
\$10,000	Home Injury Control	AAA 1-B Contractors	Ken and Lisa Brower
\$1,500	Holiday Meals on Wheels	AAA 1-B Contractors	La-Z-Boy Foundation
\$10,000	Holiday Meals on Wheels	AAA 1-B Contractors	Filmer Memorial Trust
\$65,188	Non Programmatic Donations	AAA 1-B Participants	Individual and Corporate Donors
\$10,057	ACCESS Publication	AAA 1-B	Advertisers
\$76,749	Caregiver Fairs	AAA 1-B Residents	Sponsors
\$40,700	Living Well Radio Series	AAA 1-B Residents	Sponsors
\$10,000	Older Michiganiaan's Day	Michigan Association of AAA's	Priority Health & Presbyterian Villages of Michigan

Resource Development 2010 Revenue by Program



Oakland/Central Office

29100 Northwestern Hwy.
Suite 400
Southfield, MI 48034
Phone: 248-357-2255
Fax: 248-948-9691

Livingston/Washtenaw

3941 Research Drive
Suite B
Ann Arbor, MI 48108
Phone: 734-213-6704
Fax: 734-213-6806

Macomb

39090 Garfield
Suite 102
Clinton Twp., MI 48038
Phone: 586-226-0309
Fax: 586-226-0408

Monroe

14930 LaPlaisance
Suite 130
Monroe, MI 48161
Phone: 734-241-2012
Fax: 734-241-6877

St. Clair

501 Gratiot Boulevard
Suite 2
Marysville, MI 48040
Phone: 810-388-0096
Fax: 810-388-0122



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